

PACIFIC UNION

Pacific Union Homes, Inc.

Customer Service Request Form

675 Hartz Avenue, Suite 300

Danville, CA 94526

Phone: 1-800-988-9150

Fax: 1-925-314-3853

If you have an emergency after hours, please call 1-888-674-7087.

Date		
Homeowner Name		Lot/Bik
Property Address		Community
Email	Work Phone	Home Phone

Alarm System: Yes No

Note to Homeowner:

- Customer Service appointments are made Monday through Friday from 8:30 AM to 3:30 PM.
- Please use only the online form on our website or this form to submit a Customer Service Request. If additional forms are needed, please contact the Customer Service 800 #.

Item #	Homeowner's List of Requested Repairs	Field Use Only	Office Svc Order #	Date Completed	Homeowner Initials
1					
2					
3					
4					
5					
6					

OFFICE USE ONLY

PLEASE DO NOT WRITE BELOW

Contact Log By:			Claim #:
Date:	Result:	Initials:	
			Warranty Start Date
			Date Received
			Assessment Date

I hereby acknowledge that all of the above items covered by warranty are completed.

Homeowner Signature: _____ Date: _____